

SYDNEY GYMNASTIC & AQUATIC CENTRE (SGAC)
CODE OF CONDUCT – PARENTS/GUARDIANS
UPDATED DECEMBER 2019

Purpose

- To ensure SGAC remains a safe and positive environment for all
- To maintain a high standard of behaviours amongst parents/guardians, which supports a positive gymnastics & swimming environment

Policy

Supporting your child

- Remember that your child participates in sport for their own enjoyment, not yours
- Show appreciation for good performance by all participants, including those from other clubs
- Never ridicule or yell at your child or any other athlete for making mistakes or losing a competition/race
- Do not coach or communicate with your child from the grandstand or poolside. This includes gesturing, yelling, and speaking over the railing in the gymnastics hall. Side-line coaching can sometimes be dangerous as it becomes a distraction to athletes and could potentially lead to injury

Respect for others and SGAC

- Treat all persons with respect and courtesy. Respect the rights, dignity and worth of every person regardless of their gender, ability, cultural background or religion. This includes all SGAC staff, athletes, other members and guests
- Respect the decision of coaches, contractors and officials whilst teaching your children to do the same. At no time should a parent badger or harass a coach, judge or official. This includes gesturing, pointing and speaking to coaches, contractors and officials from the grandstand/poolside
- Demonstrate a high degree of individual responsibility especially when dealing with, or in the vicinity of, those persons under the age of 18, as your words and actions will be noticed
- Allow SGAC to supervise and manage the progress of your child without interference
- Be proud of your Club and promote it positively

Viewing of Training and Competitions

- Parents are not permitted in the downstairs gymnastics areas or within the gymnastics halls under any circumstances (unless requested by a coach or participating in the Kinder Gym program) satisfying our Child Safe, Child-Friendly Policy
- If you notice any behaviour or hazards which could potentially harm or endanger someone, please report to Customer Service

What to do if you have questions or concerns

- Should you require to speak with your child's coach, please book an appropriate time to do so. It may not always be possible for you to speak with the coach directly after training due to their schedule. Please speak with Customer Service who will forward your request to the coach or team leader to contact you. Alternatively, you can email your request to customerservice@sgac.com.au
- If an issue arises that needs attention, please contact Customer Service who will assist immediately or pass on to the relevant team leader to address
- Maintain confidentiality regarding any issues raised and please do not gossip or complain to other parents
- SGAC Management will be responsible for the handling and mediation of all grievances
- Under no circumstance should parents/athletes approach other parents/athletes in the attempt to resolve any possible grievances they may have. This includes any contact via social media or any other medium

Any behaviour not in line with the code of conduct may result in suspension, demotion or cancellation of the participant/athlete SGAC membership.

