

# First Lap Provider FAQ



What is it?	The First Lap voucher program provides \$100 vouchers for parents, guardians and carers of children aged 3-6 years who are not enrolled in school to contribute towards the cost of swimming lessons.
When does it start?	Parents, guardians, and carers are able to apply for their First Voucher from the 1 <sup>st</sup> of December 2021.
When does it end?	The First Voucher will expire on 30 <sup>th</sup> June 2022.
Are there more vouchers?	Yes, the next voucher will be available on 1 July 2022, expiring on 30 June 2023. <b>Note:</b> Receiving the first voucher does not mean automatic eligibility for the second one. Please refer to eligibility criteria. Expired vouchers cannot be redeemed for reimbursement.
Can the voucher be split over two providers?	No, it cannot
Quality Assurance	Providers must have Swimming Teachers who are either qualified through Royal Life Saving, AUSTSWIM or ASCTA.  SGAC only employs individuals who are AUSTSWIM qualified.
What does the voucher intend to do?	<ol style="list-style-type: none"><li>1. Increase the number of preschool aged children, who did not participate in a learn to swim program within the past 12 months, participating in learn to swim programs</li><li>2. Build knowledge and awareness of parents, carers and guardians of the importance of preschool-aged children learning to swim</li></ol>
What can the vouchers be used for?	<ol style="list-style-type: none"><li>1. Learn to Swim lessons delivered over a minimum of 5 sessions</li><li>2. Intensive Programs delivered over a minimum of 5 sessions</li><li>3. Programs are to be delivered in a safe and suitable swimming facility such as swimming pools</li></ol>
What does the cost <b>NOT</b> cover	<ol style="list-style-type: none"><li>1. Individual items such as clothing, goggles, flippers etc.</li><li>2. Centre membership that is not part of a structured program</li><li>3. Casual visit pass</li><li>4. Any sessions not in a safe and suitable swimming facility</li><li>5. Travel to and from sessions</li><li>6. Any virtual or online program</li></ol>

<b>Key Conditions</b>	<ul style="list-style-type: none"><li>- Participation in SGAC programs will be confirmed via e-mail and upon successful submission of the First Lap Voucher</li><li>- No redemptions are allowed post 30<sup>th</sup> June of the year following the expiry date as specified on the voucher</li><li>- If the participation fees are more than \$100, SGAC will be required to seek the difference from the parent, guardian or carer of the Eligible Child and the Department will not be liable to SGAC for any fees</li><li>- The voucher is not transferable and can only be used for participation fees for the Eligible Child named on the voucher</li></ul>
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